



Notice of Data Event

North Carolina Board of Cosmetic Art Examiners ("NCBCAE") is providing notice of an incident that may affect the security of certain personal information. This notice provides details of the incident, our response, and steps individuals may take to better protect against the possible misuse of their information, should they feel it is appropriate to do so. On November 27, 2024, NCBCAE learned of suspicious activity within its email tenant. Upon learning of this activity, NCBCAE launched an investigation to determine the nature and scope of the activity. The investigation determined that an unauthorized individual gained access to certain email accounts between October 31, 2024 and November 27, 2024. Therefore, NCBCAE undertook a comprehensive review of data within these accounts to assess if any sensitive information could be affected, and to whom it related. On June 17, 2025, NCBCAE determined the potentially impacted data contained information related to certain individuals. Please note that NCBCAE does not have any evidence to indicate that the information was subject to actual or attempted misuse as a result of this incident.

The investigation determined the types of information potentially impacted for certain individuals includes name and one or more of the following: date of birth, Social Security number, driver's license or state identification number, account number, routing number, payment card number, passport number, biometric data, medical information, health insurance information, and taxpayer identification number.

NCBCAE is also offering complimentary credit monitoring to all individuals who were potentially impacted by this event. If you have questions, you can call our dedicated assistance line at 1-855-201-6012, which is available Monday through Friday, between the hours of 9:00 a.m. and 9:00 p.m. Eastern Time, excluding major U.S. holidays. You can also write to us at North Carolina Board of Cosmetic Art Examiners, 121 Edinburgh South Drive Suite 209, Cary, NC 27511.

NCBCAE encourages potentially impacted individuals to remain vigilant against incidents of identity theft and fraud, to review account statements, and to monitor their credit reports and explanation of benefits forms for suspicious activity. NCBCAE is providing potentially impacted individuals with contact information for the three major credit reporting agencies, as well as providing advice on how to obtain free credit reports and how to place fraud alerts and security freezes on their credit files. The relevant contact information is below:

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-298-0045
www.equifax.com

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-833-799-5355
www.transunion.com

Potentially impacted individuals may also find information regarding identity theft, fraud alerts, security freezes and the steps they may take to protect their information by contacting the credit bureaus, the Federal Trade Commission or their state Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

Instances of known or suspected identity theft should also be reported to law enforcement or the individual's state Attorney General.